

SILO / BLEU

FREQUENTLY ASKED QUESTIONS

I NEED A ROOM URGENTLY, HOW DOES IT WORK?

Simply make your reservation on the residence's website, depending on available studios. We will process your request as soon as possible.

IS SILO BLEU FOR ME?

Students, Interns, Doctoral students, you are welcome. You must have registration with the university or a school.

WHAT DOCUMENTS DO I NEED FOR THE RESERVATION?

- Completed form on the residence website
 - Copy of id card or passport of tenant and/or guarantor
 - Pre-registration or registration certificate at a university or school
 - Copy of residence permit or permit application certificate
 - Copy of debt collection office extract
 - Last tax notice for guarantor
 - Copy of last 3 pay slips of guarantor
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WHAT IS A GUARANTOR?

A guarantor is a person who is responsible for you, towards the landlord for the rental of the studio and payment of rent. A guarantor can be, for example, a parent, a relative, etc.

WHAT IS THE AMOUNT OF THE RENTAL DEPOSIT AND HOW TO DO IT?

The deposit is 3 times the rent price, and this can be constituted with a guarantee organization such as Firstcaution or a banking organization in Switzerland.

WHAT IS THE DIFFERENCE BETWEEN A CERTIFICATE OF DEPOSIT FROM AN ORGANIZATION LIKE FIRSTCAUTION AND A BANK GUARANTEE FROM A BANK?

FIRSTCAUTION TYPE SURETY CERTIFICATE:

- For Swiss residents, payment of an annual premium calculated at 5% of the amount of the guarantee requested + CHF 20.— fee and federal insurance stamp.
- For foreign residents, a deposit of 50% of the required security deposit is payable to a bank account, plus registration fees. This amount remains blocked for the entire duration of the studio occupancy.

RENT GUARANTEE FROM A BANK:

- Transfer the amount of the bank guarantee to a Swiss bank of your choice. The amount paid will remain blocked for the entire duration of your occupancy of the studio.

WHEN DO I HAVE TO PAY?

The security deposit must be constituted and payment of the first rent must be settled before the entry date. Following rents must be paid monthly or quarterly in advance before the 5th of each month.

WHAT IS THE MINIMUM RENTAL PERIOD?

The minimum rental period is 12 months.

CAN I MOVE INTO THE STUDIO BEFORE THE RENTAL?

As a general rule, it is not possible to move in before the contract start date.

CAN I VISIT THE ROOMS IN ADVANCE AND THEN CHOOSE MY STUDIO?

We can show you the studios upon request. Sometimes it will be a similar studio, as the one chosen is still occupied.

WHEN WILL I GET MY RENTAL DEPOSIT BACK?

The rental deposit is released only when all rents are paid and all invoices payable by the tenant are settled.

HOW CAN I DECORATE MY STUDIO?

The tenant can decorate their accommodation as they wish. However, no furniture provided can be removed from the studio.

CAN I HANG PAINTINGS AND PAINT THE WALLS?

It is forbidden to drill and paint the studio walls.

WHAT IS THE LAYOUT OF MY STUDIO?

FURNITURE	MÉDIUM	LARGE	XL
Complete single bed with mattress and storage drawers	●	●	
2 single beds complete with mattresses and storage drawers			●
Dining table with two chairs	●	●	
Dining table with four chairs			●
Work desk with chair and drawers	●	●	●
Fully equipped kitchen with hob, fridge, microwave	●	●	●
Shower room/toilet, washbasin and storage cupboard	●	●	●
Different storage furniture	●	●	●

However, you will need to bring your personal belongings, your dishes, pots and pans, cooking utensils, bath towels, and bedding (sheets, duvet covers, and pillowcases). The duvet, pillow, and mattress protector are provided.

DOG, CAT, MOUSE, WHICH ONE CAN I BRING WITH ME?

Pets are not allowed in our buildings. Having a pet in your accommodation may be grounds for termination of your contract.

WHERE CAN I PARK MY BIKE?

You will find enough bicycle parking spaces in the residence or outside.

DO I NEED TO REGISTER IN THE NEW CITY?

Absolutely! On the day of your arrival, please go to the residents' registration office and present your contract. You will find all the necessary information on the Renens town website, linked on the residence's website.

CAN I SUBLET MY ROOM?

Subleases are generally not authorized. However, we can make exceptions in case of university exchange programs.

CAN I RECEIVE VISITS?

Visits are allowed from 8:00 am to 10:00 pm. Visitors can be accommodated by the tenant for a maximum of 7 days per 12-month period with express authorization.

DO I NEED TO REGISTER TO USE THE COMMON AREAS?

You can use the common areas at any time according to the terms of use that will be communicated to you.

I DON'T LIKE CLEANING. IS THERE A CLEANING SERVICE AVAILABLE UPON REQUEST?

You can request a cleaning service at your own expense from reception.

WHERE ARE THE BINS AND GARBAGE?

Containers for the collection of different types of waste are provided outside the building.

I BROKE SOMETHING, WHAT SHOULD I DO?

Don't worry, it happens. You can contact us or the caretaker, we will take care of the repair and you will assume the repair or replacement costs.

CAN I BRING MY MATTRESS FROM HOME?

No, a mattress is provided to you and is an integral part of your studio.

I AM PLANNING TO MOVE OUT OF MY ACCOMMODATION, WHAT SHOULD I DO?

Please send us a registered letter, signed by all leaseholders. We must receive this letter by the contractual deadline. If you have any questions, please contact us.

CAN I ALSO MOVE OUT BEFORE MY NOTICE PERIOD EXPIRES?

You can be released from your obligations only if you find a suitable tenant, the new lease is signed, and the first month's rent and security deposit are provided by the new tenant. We can also help you find a new tenant, if needed.
